



Payment, Delivery & Refund Policy

Last Updated: April 7, 2026

GVK DalRoti Cloud Services and Datacenters Providers FZCO

Trading as: DalRoti 2026 MT5 EA | traderstv.in

Registered in Dubai, United Arab Emirates (IFZA)

PLEASE READ BEFORE MAKING ANY PAYMENT

All payments made to GVK DalRoti Cloud Services and Datacenters Providers FZCO are for digital software subscription services only. All fees are strictly non-refundable under all circumstances. By making a payment, you confirm you have read and unconditionally accepted this Policy in full.

1. Introduction and Scope

This Payment, Delivery and Refund Policy ("Policy") governs all transactions made by subscribers on the platform at www.traderstv.in. This Policy forms an integral part of our Terms of Service and Privacy Policy.

Our services are purely digital in nature. We provide software license keys for automated trading software (Expert Advisor for MetaTrader 5) on a subscription basis. No physical goods are shipped or delivered.

2. Subscription Fee and Pricing

2.1 Fixed Monthly Subscription

USD 125.00 per license key per month

Excluding Taxes | Applicable taxes charged at actuals at the time of each billing cycle

This fee covers access to the EA software and the associated platform features for one full calendar month. The fee is fixed and flat – not calculated as a percentage of trading profits, not adjusted for losses, and not prorated for partial months.

2.2 Fee Exclusions

The subscription fee does not include:



- Broker account fees, commissions, spreads, or deposit requirements
- Virtual Private Server (VPS) costs
- MetaTrader 5 platform fees
- Currency conversion fees or foreign transaction charges
- Applicable taxes – charged at actuals separately

3. Payment Obligation and User Responsibility

YOUR PAYMENT RESPONSIBILITY IS ABSOLUTE. The Company does not send payment reminders. Non-payment will result in immediate license deactivation.

You are solely responsible for:

- Knowing your subscription renewal date at all times
- Initiating manual payment before the due date
- Monitoring your payment method for validity
- Ensuring sufficient funds are available

3.2 Consequences of Non-Payment

- All license keys will be deactivated immediately on the due date
- The EA will cease to function on your MetaTrader 5 terminal
- Active trades remain your sole responsibility – the EA will no longer manage them
- No compensation or partial refund for inactive periods

3.3 Reactivation

Reactivation requires full payment of all outstanding dues plus any applicable reactivation fee. Reactivation is not guaranteed for accounts with repeated payment failures.

4. Automatic Payment Deduction

The Platform provides an optional automatic payment deduction feature. By enabling it, you authorize the Company to charge the applicable fee on each renewal date.

You are responsible for:

- Ensuring sufficient balance is available on or before each deduction date
- Maintaining a valid, unexpired payment method
- Monitoring each automatic deduction to verify processing

Failed automatic deductions are treated identically to manual non-payment – license keys will be deactivated immediately.

To disable automatic deduction, do so a minimum of 5 business days before the next scheduled date.

5. Accepted Payment Methods

- Payments must be made through authorized payment channels on the Platform
- All transactions are processed by authorized third-party payment processors
- All fees are charged in United States Dollars (USD)
- Currency conversion fees are your sole responsibility

CHARGEBACK POLICY: Initiating an unauthorized chargeback constitutes a material breach. The Company will permanently terminate your account and vigorously contest all unauthorized chargebacks.

6. Delivery of License Key

INSTANT DIGITAL DELIVERY: Upon successful payment, your license key is available immediately within your user profile on the Platform. No physical goods are shipped.

- License key delivery is automated — typically within seconds to minutes
- In rare cases, delivery may take up to 24 hours
- Your license key is permanently accessible in your account dashboard
- Each license key is bound to a single MT5 broker account and is non-transferable

7. Refund Policy

ABSOLUTE NO-REFUND POLICY

ALL PAYMENTS ARE STRICTLY AND UNCONDITIONALLY NON-REFUNDABLE. Once a payment has been processed and a license key delivered, no refund shall be issued under any circumstances whatsoever.

No refund, credit, or compensation will be issued for:

- Dissatisfaction with EA performance or trading results
- Trading losses, drawdown, or total loss of capital
- Change of mind or decision to stop using the EA
- Technical difficulties from your own system or broker

- License deactivation resulting from non-payment
- Termination for breach of Terms of Service
- Subscription cancellation before end of billing period
- Force majeure events

7.2 No Trial Period

The Company does not offer a free trial, money-back guarantee, or risk-free trial period.

7.4 Exception — Duplicate Billing Only

The only circumstance for a possible credit is verified duplicate billing. Such cases must be reported to support@traderstv.in within 48 hours with supporting evidence. If verified, a credit will be applied to the following month's subscription.

8. Subscription Management

To cancel your subscription:

- Disable automatic renewal from your account dashboard, or
- Submit a written cancellation request to support@traderstv.in
- Cancellations must be received at least 5 business days before the next renewal date
- No refund of the current month's fee will be issued

9. Taxes and Duties

The base subscription fee of USD 125.00 is exclusive of all applicable taxes. Taxes will be calculated at actuals and added to your invoice based on prevailing rates in the applicable jurisdiction. Tax amounts may differ between billing periods.

10. Limitation of Liability

The Company shall not be liable for any loss arising from failed payment transactions, license deactivation due to payment failure, unauthorized transactions, currency conversion losses, or technical failures of third-party payment processing.

11. Changes to This Policy

The Company reserves the right to update this Policy at any time with a minimum of 14 days' advance notice. Your continued use constitutes acceptance of the revised Policy.

12. Contact Information

Company Name: GVK DALROTI CLOUD SERVICES AND DATACENTERS PROVIDERS FZCO

Address: DSO IFZA, IFZA Properties, Dubai Silicon Oasis, Dubai, United Arab Emirates

Email: support@traderstv.in

Trade License No: 79428

Tax Registration No (TRN): 105434630700001

Response Time: Within 2 business days for payment and billing queries.

BY MAKING A PAYMENT, YOU CONFIRM YOU HAVE READ, FULLY UNDERSTOOD, AND UNCONDITIONALLY ACCEPTED
THIS POLICY.

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