



Privacy Policy & Risk Disclosure

Last Updated: April 7, 2026

GVK DalRoti Cloud Services and Datacenters Providers FZCO

Trading as: DalRoti 2026 MT5 EA | traderstv.in

Registered in Dubai, United Arab Emirates (IFZA)

IMPORTANT — HIGH RISK TRADING NOTICE

Forex and CFD trading, including trading gold (XAUUSD) and other instruments using automated Expert Advisors (EAs), involves a VERY HIGH DEGREE OF RISK. You may lose your entire invested capital. GVK DalRoti Cloud Services and Datacenters Providers FZCO does NOT guarantee any profit, return, or performance. Our software is sold strictly as a technological tool — not as financial advice, investment management, or portfolio management. By using our services, you acknowledge and accept full responsibility for all trading outcomes.

1. Introduction

This Privacy Policy and Risk Disclosure Statement governs the collection, use, storage, and protection of personal data by GVK DalRoti Cloud Services and Datacenters Providers FZCO ("Company," "we," "our," or "us"), a company registered in Dubai, United Arab Emirates. Our services are accessible via www.traderstv.in and include subscription-based software (MetaTrader 5 Expert Advisors), licensing infrastructure, and associated digital platforms (collectively, the "Services").

By accessing or using any of our Services, you confirm that you have read, understood, and agreed to this policy in its entirety, including all risk disclosures, disclaimers, and limitations of liability contained herein.

2. Nature of Our Services and Business Model

2.1 Software Subscription Only

We provide automated trading software (Expert Advisors for MetaTrader 5) on a subscription basis. Our products are pure software tools. We do not:

- Manage, control, or operate any trading account on your behalf
- Provide financial advice, investment recommendations, or portfolio management



- Guarantee, promise, or imply any profit, return, or trading outcome
- Hold, custody, or transfer client funds
- Act as a broker, dealer, fund manager, or financial institution

All trading decisions, account funding, broker selection, and risk management remain solely your responsibility.

2.2 User Responsibility

By subscribing to our Services, you explicitly acknowledge and agree that:

- You are purchasing access to software only – not a financial product or investment service.
- You independently attach the EA to your own broker account at your own risk.
- You have read, understood, and accepted your broker's own risk disclosures.
- You possess sufficient knowledge, experience, and financial capacity to engage in high-risk automated trading.
- You are aware that EAs can suffer complete loss of capital in adverse market conditions, technical failures, connectivity issues, or due to unexpected market events.
- No prior backtesting results, forward-test results, or performance representations by the Company constitute a guarantee of future performance.

2.3 High-Risk Nature of Automated Forex Trading

RISK WARNING: Automated trading using Expert Advisors is highly speculative. Past performance of the software, whether in backtesting or live trading, does not guarantee future results. Market conditions may change rapidly and without warning. The EA may generate losses that exceed your initial deposit. By using our software, you voluntarily accept ALL risks associated with its use.

3. Information We Collect

3.1 Personal Information Provided by You

When you register, subscribe, or interact with our platform, we collect:

- **Identity Data:** Full name, email address, phone number, country, and city
- **Broker Data:** MT5 broker account number (used solely for license key binding and validation)
- **Payment Data:** Billing information processed by our authorized third-party payment processors
- **Authentication Data:** Encrypted password or third-party single sign-on (SSO) credentials
- **Subscription Data:** License key status, subscription tier, renewal history
- **Referral/Associate Data:** Sponsor/upline identifiers and commission eligibility records (where applicable)

3.2 Automatically Collected Technical Data

- Device and Connection: IP address, browser type and version, operating system
- Geolocation: Approximate geographic location derived from IP address
- Platform Usage: Pages viewed, features accessed, session duration, click-through patterns
- Session Cookies: Authentication tokens and user preference cookies
- EA Analytics: Non-trading metadata submitted by the EA client

3.3 Information We Do NOT Collect

- We do not access, read, or store your MetaTrader 5 account passwords
- We do not collect, view, or control your actual trading positions, open orders, or account equity unless voluntarily reported by you
- We do not store payment card numbers, CVVs, or banking credentials

4. How We Use Your Information

We use collected information strictly for the following lawful purposes:

- **Service Delivery:** Providing access to MT5 Expert Advisor software, license key generation, and subscription management
- **License Validation:** Binding license keys to broker account numbers to prevent unauthorized redistribution
- **Billing and Payments:** Processing subscription payments and issuing invoices
- **Account Administration:** Identity verification, password resets, session management
- **Communications:** Sending transactional emails – not unsolicited marketing
- **Platform Improvement:** Aggregated, anonymized analytics
- **Fraud Prevention and Security:** Detecting unauthorized access or suspicious activity
- **Legal Compliance:** Meeting legal and regulatory obligations
- **Referral/Associate Commission Processing:** Tracking sponsor chains and computing commission distributions

We do not use your data for algorithmic trading signals, resale to data brokers, or behavioral advertising.

5. Limitation of Liability and Disclaimer of Warranties

LIMITATION OF LIABILITY – PLEASE READ CAREFULLY

This section materially limits our legal liability to you. If you do not agree, you must immediately cease using our Services.

5.1 No Liability for Trading Losses

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, GVK DALROTI CLOUD SERVICES AND DATACENTERS PROVIDERS FZCO SHALL NOT BE LIABLE FOR:

- Any direct, indirect, incidental, special, consequential, punitive, or exemplary losses or damages
- Any loss of profits, revenue, data, goodwill, or business opportunities
- Any loss or damage to your trading capital, broker account, or financial portfolio
- Any damages resulting from unauthorized access to or alteration of your data
- Any failure, error, omission, interruption, deletion, defect, or delay in the operation of the software
- Any damage resulting from broker failures, trading halts, exchange errors, or force majeure events
- Losses arising from slippage, requotes, spread widening, or broker-side execution issues
- Losses caused by market gaps, extreme volatility events, or black swan events

5.2 Aggregate Liability Cap

Our total aggregate liability shall not exceed the total subscription fees actually paid by you in the three (3) calendar months immediately preceding the event giving rise to the claim.

5.3 No Warranties

THE SERVICES AND SOFTWARE ARE PROVIDED "AS IS" AND "AS AVAILABLE" WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED.

5.4 Not Financial Advice

Nothing on our platform, in our marketing materials, in our software documentation, or in any demo/backtest results constitutes financial advice. You should consult a qualified, licensed financial advisor before engaging in automated trading.

6. Data Sharing and Third-Party Disclosure

We do not sell, rent, or trade your personal information. We may share data only with:

- **Payment Processors:** For billing and subscription payment processing
- **Cloud Infrastructure:** For secure data storage and license validation
- **Authentication Services:** For secure user sign-in
- **Legal Authorities:** When required by applicable law or court order

7. Data Security

- Encrypted data transmission (HTTPS/TLS) for all platform communications
- Bcrypt hashing for stored passwords — plaintext passwords are never retained
- Role-based access control (RBAC) restricting data access to authorized personnel

- Automatic session expiry after 20 minutes of inactivity
- Secure cloud infrastructure with access logging and audit trails
- Regular security assessments and vulnerability reviews

8. Data Retention

- Account and subscription records: Minimum of 5 years after account closure
- Transaction/payment records: 5-7 years as required by UAE and applicable tax law
- Support communications: 2 years after the last interaction
- EA usage analytics: Aggregated, anonymized data may be retained indefinitely

9. Your Rights as a Data Subject

- **Right of Access:** Request a copy of all personal data we hold about you
- **Right of Rectification:** Correct inaccurate or incomplete personal data
- **Right of Erasure:** Request deletion, subject to legal retention requirements
- **Right to Restrict Processing:** Limit how we use your data
- **Right to Data Portability:** Receive your data in a machine-readable format
- **Right to Object:** Opt out of certain categories of data processing

To exercise any of these rights, email us at: support@traderstv.in

10. Cookies and Tracking

We use only essential functional cookies required for authentication and session management. We do not use third-party advertising cookies or behavioral tracking cookies.

11. Children's Privacy

Our Services are strictly intended for individuals aged 18 years and older. We do not knowingly collect personal data from anyone under 18.

12. International Data Transfers

Your personal data may be transferred to, stored in, and processed in jurisdictions outside your home country. We ensure that appropriate safeguards are in place to protect your data in accordance with this Policy.

13. Governing Law

This Privacy Policy shall be governed by and construed in accordance with the laws of the United Arab Emirates. Any dispute shall be referred to the competent courts within Dubai, UAE.

14. User Indemnification

You agree to indemnify, defend, and hold harmless GVK DalRoti Cloud Services and Datacenters Providers FZCO from any claims arising out of your use of the Services, violation of this Policy, or your trading activities.

15. No Profit Guarantee

EXPLICIT DISCLAIMER: We make absolutely no guarantee that your use of our software will result in profits. Any profit figures or performance metrics shown are historical or simulated illustrations only. You may lose part or all of the capital you deposit with your broker. You should never trade with money you cannot afford to lose entirely.

16. Changes to This Policy

We reserve the right to update or modify this Privacy Policy at any time. Material changes will be communicated by posting the revised Policy on our website.

17. Contact Information

Company Name: GVK DALROTI CLOUD SERVICES AND DATACENTERS PROVIDERS FZCO

Address: DSO IFZA, IFZA Properties, Dubai Silicon Oasis, Dubai, United Arab Emirates

Email: support@traderstv.in

Trade License No: 79428

Tax Registration No (TRN): 105434630700001

BY USING OUR SERVICES, YOU CONFIRM YOU HAVE READ, UNDERSTOOD, AND AGREED TO THIS PRIVACY POLICY.

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